Are within-person Numerical Rating Scale (NRS) ratings of breathlessness ‘on average’ valid in advanced disease for patients and for patients’ informal carers?

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ABSTRACT

Introduction The Numerical Rating Scale (NRS) is frequently used to assess patient-reported breathlessness in both a research and clinical context. A subgroup of patients report average breathlessness as worse than their worst breathlessness in the last 24 hours (paradoxical average). The Peak/End rule describes how the most extreme and current breathlessness influence reported average. This study seeks to highlight the existence of a subpopulation who give ‘paradoxical averages using the NRS, to characterise this group and to investigate the explanatory relevance of the ‘Peak/End’ rule.

Methods Data were collected within mixed method face-to-face interviews for three studies: the Living with Breathlessness Study and the two subprotocols of the Breathlessness Intervention Service phase III randomised controlled trial. Key variables from the three datasets were pooled (n=561), and cases where participants reported a paradoxical average (n=45) were identified. These were compared with non-cases and interview transcripts interrogated. NRS ratings of average breathlessness were assessed for fit to Peak/End rule.

Results Patients in the paradoxical average group had higher Chronic Respiratory Questionnaire physical domain scores on average p=0.042, Peak/End rule analysis showed high positive correlation (Spearman’s rho=0.756, p<0.001).

Conclusions The NRS requires further standardisation with reporting of question order and construction of scale used to enable informed interpretation. The application of the Peak/End rule demonstrates fallibility of NRS-Average as a construct as it is affected by current breathlessness. Measurement of breathlessness is important for both clinical management and research, but standardisation and transparency are required for meaningful results.

INTRODUCTION

Dyspnoea is defined by the American Thoracic Society as ‘a subjective experience of breathing discomfort that consists of qualitatively distinct sensations that vary in intensity’.1 2 Breathlessness accompanies many chronic conditions such as chronic obstructive pulmonary disease (COPD)3 and cancers of all types.4 5 It can have a profound effect on multiple aspects of quality of life.6 Patient assessment of breathlessness is fundamental to clinical management and research. There are growing calls for more routine assessment of breathlessness and a better understanding of the variation in reporting shown across groups of individuals.7 A range of tools are available such as the unidimensional Numerical Rating Scale (NRS) and the broader Multidimensional Dyspnea Profile (MDP),8 which assesses different domains of dyspnoea including emotional response.

The NRS, commonly used for self-reporting of subjective conditions, consists of a scale numbered 0–10, usually arranged vertically, anchored by a descriptive statement at each end and accompanied by a rating question9 (see online supplementary file: appendix A). A higher score represents greater symptom severity. The NRS was initially developed for pain assessment, where it is recommended,10 11 but has been adapted and recommended for breathlessness.9 12 13 In breathlessness, it is typically anchored with 0: ‘Not breathless at all’ and 10: ‘Breathlessness as bad as you can imagine’. A variety of questions are asked, most commonly: ‘What is the worst your breathlessness has been over the last 24 hours?’ (NRS-Worst), ‘How has your worst breathlessness been over the last 24 hours on average?’ (NRS-Average) and ‘How is your breathlessness now?’ (NRS-Now).

One criticism of the NRS is that it has not been sufficiently evaluated.9 In COPD, validation is based on comparison with visual analogue scale (VAS) ratings.14
surveyed just 31 patients but, despite this, it showed that
the precise rating question asked is important: NRS-Worst
requires a smaller sample size to detect a change in
breathlessness than NRS-Average, and both require less
than VAS equivalents.15
Recent studies using the NRS to assess breathlessness,
in line with current recommendations,9 12 13 16 noted a
subset of participants who, paradoxically, rated NRS-Ave-
rage as worse than NRS-Worst.
The ‘Peak/End’ rule is leading psychological theory
that offers an explanation for the now-established differ-
ces between perception of an experience as it takes place
(moment-based reporting) and subsequent retrospective
assessment of the same experience (memory-based
reporting).17 Since NRS-Average relies on memory-based
reporting, the ‘Peak’ rule is potentially relevant.
Broadly, it states that when recalling an event—whether
positive or negative—only the ‘Peak’ (the most extreme
experience) and the ‘End’18 are taken into account while
the duration of the event is overlooked.

METHODS
This paper seeks to highlight the existence of a subpop-
ulation who give paradoxical averages using the NRS, to
characterise this group and to investigate the explanatory
relevance of the ‘Peak/End’ rule.

Data were collected within mixed method face-to-face
interviews for three studies: the Living with Breathless-
ness Study (LwB)19 and the two subprotocols of the
Breathlessness Intervention Service (BIS) phase III
randomised controlled trial (RCT).20 21 LwB recruited a
population-based sample of well-characterised patients
with advanced COPD and their carers to a mixed method
interview study seeking to improve care and support.
The BIS phase III RCT was a mixed method pragmatic
fast-track single-blinded RCT to evaluate a palliative care
breathlessness intervention involving two subprotocols:
one for patients and carers living with malignant condi-
tions and one for non-malignant conditions.22 23

All three studies used NRS-Average, NRS-Worst and the
Chronic Respiratory Questionnaire (CRQ; self-reported24
for LwB and interviewer administered25 for BIS). Both
patients and carers participated; carers assessed patient
breathlessness.

Key variables from the three datasets were pooled,
and cases where participants reported a paradoxical
average were identified. Cases and non-cases were
compared with age and sex (patients and carers) and
CRQ physical and emotional domains (patients only).
Fisher’s exact test was used for categorical variables,
and the Mann-Whitney U test was used for continuous
variables.

Interview transcripts of the NRS administration were
available for the LwB Study only. From these, extracts
relating to NRS administration were reviewed for those
cases that gave paradoxical averages. These brief extracts
were reviewed to identify potential explanations for the
paradoxical averages both in terms of verbalised partici-
Eant thought processes and the way in which the scales
were administered by the interviewers, for example,
verbal explanations given to participants.
An additional analysis was conducted to explore the
relevance of the Peak/End rule. This was restricted to
the BIS datasets as they included NRS-Now. All NRS ques-
tions were asked in reference to the last 24 hours so this
can be considered the duration of the experience for all
data points. NRS-Worst was taken to represent the ‘Peak’
within those 24 hours, while NRS-Now represents the end
of the experience. The mean of NRS-Worst and NRS-Now
was calculated for each participant to represent their
expected assessment following the Peak/End rule. These
means were plotted against NRS-Average as a memo-
ry-based participant-generated assessment of the same
period to assess distribution and potential correlation.
Spearman’s rank correlation coefficient was calculated.
Quantitative analyses were performed using SPSS (V.23).

RESULTS
Of 662 pooled patients and carers, 101 were excluded
due to missing data for at least one variable and 45 were
identified as paradoxical average cases. Table 1 summa-
rides and compares the characteristics of cases and
non-cases. Patients in the paradoxical average group had
higher CRQ physical domain scores on average.

A review of transcripts from cases identified within the
LwB Study provided insights on aspects participants, and
interviewers, found difficult. There was confusion about
how to use the scale and the direction of scoring. After
discussion, one patient commented ‘I thought it was going
up not down’ concluding ‘That question is crap [laugh] it’s
badly written’ (LwB208-003). The transcripts also suggest
how participants might be assessing average. When asked
about their worst breathlessness in the last 24 hours
(NRS-Worst), one patient responded: ‘not too bad at the
minute because I haven’t been doing things’ (LwB302-022).
This suggests that, for this participant, current breath-
lessness influenced their retrospective assessment. In
another case, there was discussion of specific events that
occurred the day before that might have been linked
to worst breathlessness; however, this finding was not
universal.

Interviewer administration of the NRS varied. Some-
times interviewers sought to guide participants’ under-
standing of ‘average’, using phrases such as ‘the good and
the time it was the worst’ (LwB302-022) and ‘taking in the good
and the bad’ (LwB400-013, LwB503-077 and LwB504-014).
Furthermore, questions were asked in subtly, different
ways with questions broken down into simpler parts:

I: … think about how you’ve been over the last
24 hours - so from 11 o’clock yesterday morning.
P: Okay.
I: What’s the worst that your breathlessness has been,
on that scale? (LwB208-003)
Interviewers may also have had issues with the directionality of the scale. When one patient offered ‘3 or 4’ as an answer, the interviewer said they would record 4 ‘because I’m going to go on the side of caution’ (LwB503-077); this, however, represents a worse score. Another interviewer queried ratings of average and worst that were the same but accepted a higher revised estimate for average.

Figure 1 presents the findings of the Peak/End rule analysis conducted on the BIS datasets. The monotonic association and high positive correlation (Spearman’s rho=0.756, p<0.001) shows a relationship between participant memory-based reporting and responses as predicted by the Peak/End rule. This strongly suggests that the Peak/End rule applies in this context and therefore that average breathlessness reporting is influenced by current breathlessness at the time of asking.

We identified a group of respondents who reported their average breathlessness as worse than their worst breathlessness in the past 24 hours. This was not just a patient-reporting problem but also one for some carers.

► Patients in this group had a higher CRQ physical domain score.
► Participants in this study have a high median age, while the NRS is shown to be more reliable in younger participants.
► Current breathlessness affected reporting of average breathlessness indicating the Peak/End rule applied.
► There were administration difficulties in using the scale in terms of directionality, interviewer variability and question structuring.

The existence of this group raises questions for the validity and utility of the NRS for symptom assessment without clear guidance. While the population we identified is small, it represents only those cases where confusion surrounding the scale resulted in paradoxical answers; the implication is that there may have been others who struggled with the scale but whose answers appeared valid. There are several possible explanations for our findings.

**DISCUSSION**

**The NRS itself**

There is little standardisation in how the NRS is used, in terms of both its design and administration. In terms of design, it is reassuring that, for VAS scales, orientation...
appears not to matter for scales increasing left to right or up the page, and the NRS has been shown to be more reliable with patients younger than those in our samples when rating ‘peak’ breathlessness.

In terms of administration, the NRS has been found to have the best response rate among established tools (even with over half returned incomplete in one study) and is recommended for clinical use because it is preferred by patients; however, it is possible that these tools place an unexpected burden on patients. NRS questions are more complex than they at first appear. For example, ‘What is the worst your breathlessness has been over the last 24 hours?’ is not always asked using this precise form of words but rather split so that the patient is first directed to think about the last 24 hours and then about their worst breathlessness during that period. It could be argued that the first part evokes a similar intuitive construct to asking ‘average’ or ‘bother’ and subsequently asking worst represents changing the participant’s focus. Papers rarely report how the scale is introduced to participants. In the studies used for our analysis, a version of the NRS worsening down the page was used for consistency with the layouts of the Medical Research Council dyspnoea scale and Modified Borg Scale, which participants also completed; however, the effect of directionality on responses, especially those that were revised on questioning, is a topic for further research.

Assessment of breathlessness at worst
Rating breathlessness at worst might seem the more intuitive of the two NRS questions administered (indeed, it has the lowest within-subject variability compared with the other questions). It should be re-emphasised that a timeframe of the last 24 hours was used since reporting breathlessness has been shown to be consistent over a short timeframe of an emergency department visit but systematically biased when retested 4–6 weeks later when using the MDP. While there is a natural parallel to worst breathlessness, hospital admission has the strength of being a predefined event, and we have argued that patients may not be thinking of their breathlessness ‘at worst’ when answering about worst breathlessness.

One strategy to reduce errors may be to direct participants to think of and describe the worst experience in the last 24 hours and then rate it while looking at a scale showing card. Examination of transcripts suggests that in some cases interviewers guided thinking in this way. This is akin to cognitive interviewing or think-aloud approaches and may help ensure the worst moment is not overlooked. Any attempt at using such techniques should still be standardised and reported as far as possible.

Assessment of breathlessness on average
In asking participants to report averages, we are making assumptions that participants:

► can compute an average that bears faithful relation to their experience
► and that assessment is repeatable and not influenced by factors relating to the asking of the question.

Wilcock et al reported that asking patients to assess their ‘bother over the past 24 hours’ gave a very similar mean result to asking ‘average breathlessness over past 24 hours’. While this does not explicitly support the validity of the first assumption, the simplicity in the means suggests the same construct is being assessed in both. Regardless of whether the term ‘average’ is understood in a mathematical sense, there seems to be an intuitive way in which participants interpret it and weigh a period of experience. If the same concept is assessed regardless, then it is irrelevant whether the concept of average is understood and furthermore this is outweighed by the known problems with ratings of past experience.

The application of the ‘Peak/End’ rule demonstrates the fallibility of memory-based reporting suggesting NRS-Average relies on the Peak and End, rather than reflecting a true average. Thus, what is being measured may not be what researchers or clinicians intend. This finding builds on research showing the validity of the ‘Peak/End’ rule in simulated breathlessness. Furthermore, while the rule may be time limited, the last 24 hours addressed in our study are well within the suggested boundary of 3 weeks. A corollary of the Peak/End rule is that experiences that are more variable are likely to be rated as more extreme overall since the ‘Peak’ is likely to be higher. This has been shown in patients with chronic pain.

The ‘End’ is of interest as it is reasonable to assert that current breathlessness may act as a surrogate for this and is also widely measured. The construct validity of average breathlessness is therefore questionable. The effect of current breathlessness may be less important in a research setting as there may be greater consistency and control over the timing of assessments: in the studies used here, all respondents had been sitting for at least 15 minutes. A busy clinical environment is likely to be more variable. In outpatients, clinicians could reasonably usually avoid asking ‘now’ as this is likely context dependent and needs to be tightly constrained in reference to rest or exertion; they may instead use worst or average, when they ask at all, but our findings suggest that when using NRS-Average, breathlessness ‘now’ may still play a role. A further area of investigation might relate to other temporal constructs used for breathlessness assessment such as ‘usual’, although the latter may still suffer from the same Peak/End rule issue.

Assessing both
Asking multiple questions may compound confusion, especially when some questions appear to have multiple parts. The order in which questions are asked is not standardised, but order may affect answers given by directing participants to think of ‘worst’ or ‘current’ as
benchmarks. Conversely, one could argue that asking more questions allows participants to become more aware of the nuance of the questions.

**Study limitations**

Educational level and cognitive function (eg, due to suboptimal oxygen levels) may play a role in how participants answer rating questions; however, these data were only available for the LwB Study making the sample too small to address this hypothesis.

Furthermore, NRS administration data were only available as transcriptions; thus, it was not always possible to tell the extent to which interviewers used the provided NRS show cards. We cannot, therefore, comment on the extent to which show cards may help.

**Recommendations**

The findings of this study suggest care should be employed in using any scale or tool; even apparently simple questions and response scales can be more complex to process than they appear. Responses can be influenced by many factors, and for this reason, we would recommend:

- establishment of the optimal order of questions where multiple questions are used
- standardisation of NRS administration and order where multiple questions are used
- reporting that standard rules and design have been used, or provision of a copy of the scale used
- further research into the effect of current breathlessness and situation on retrospective reporting (eg, by asking average breathlessness at the beginning and end of clinical consultations)
- a think-aloud study exploring thought processes participants go through when using the NRS to optimise its design.

**CONCLUSION**

Breathlessness is fundamental to quality of life and so to clinical practice; it is increasingly recognised as an important predictor of outcome making routine assessment in everyone desirable. Efforts to improve clinical awareness and measurement of breathlessness have led to calls to recognise a clinical syndrome of chronic breathlessness. To capitalise on increased clinical awareness validity, standardisation and transparency in breathlessness measurement are essential. The NRS is a validated and highly recommended scale for breathlessness measurement, but this paper highlights that it requires care in choice of design and use. The application of the Peak/End rule demonstrates fallibility of NRS-Average as a construct that has implications for its utility.

**Acknowledgements**

The authors thank all patients and carers who participated in these studies, as well as those individuals who supported participant recruitment, and those who assisted with data collection (Barbara Brafman-Price, Allison Bentley, and Jennifer Gray for the Bis Phase III RCT, and Dr Caroline Moore, Carole Gardener and Hanne Holt Butcher for LwB) and data entry (Kevin Houghton and Sam Barclay).

**Contributors**

Study conception (MF), source study designs (MF, SB and GE), planning (MF, SB, GE, SM and ACG), acquisition of data (MF and ACG), analysis (JW, SM and MF), interpretation of data (all authors) and reporting data (all authors).

**Funding**

The Bis Phase III RCT was independent research commissioned by the NIHR under its Research for Patient Benefit (RfPB) programme (grant reference number PB-PG-0107-11134). The views expressed are those of the authors and not necessarily those of the NHS, the NIHR or the Department of Health. MF’s role in the Bis Phase III RCT was funded through a Macmillan Cancer Support postdoctoral fellowship. The Living with Breathlessness Study programme was independent research supported by Marie Curie (grant number: C29843/A14129) and the National Institute for Health Research (grant number: CDF-2012-05-218). Funding sources had no involvement in the study design, collection, analysis and interpretation of data, writing of the report or decision to submit the article for publication.

**Disclaimer**

The views expressed in this publication are those of the author(s) and not necessarily those of the NHS, the National Institute for Health Research or the Department of Health or other funders.

**Competing interests**

None declared.

**Ethics approval**

Cambs2 NHS REC (Ref: 08/H0308/157) & National Research Ethics Service (NRES) Committee East of England – Cambridge South (Ref: 12/ EE/0163) for LwB.

**Provenance and peer review**

Not commissioned; externally peer reviewed.

**Data sharing statement**

No additional data available.

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*BMJ Open Resp Res* 2017 4:
doi: 10.1136/bmjresp-2017-000235

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